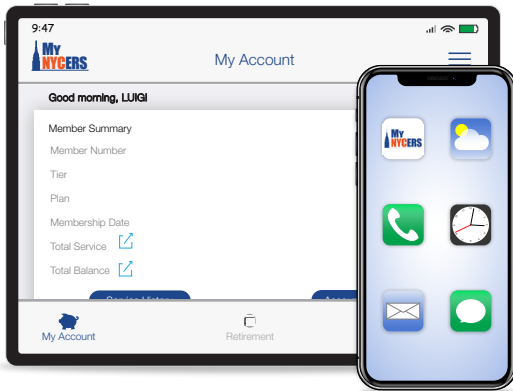


NYCERS mobile app is now available for download from Google Play or the App Store.

NYCERS Mobile App



Download from Google Play or the App Store



MyNYCERS Member Website

www.mynycers.org

Online services are available 24/7 from both the mobile app and the MyNYCERS website.

Register for the MyNYCERS member portal on the mobile app or at www.mynycers.org to file forms online and manage your NYCERS account from the safety and comfort of your home.

Username and password are the same on website and mobile app.

Check out all the new online features:

Online Features for Members

APPLY FOR A LOAN	VIEW ACCOUNT DATA	OPTION ELECTION <small>NEW!</small>
BENEFIT ESTIMATOR	GUARDIANSHIP FORM (Minors Only) <small>NEW!</small>	PLAN ENROLLMENT <small>NEW!</small>
SERVICE BUYBACK	MANAGE BENEFICIARIES (as eligible) <small>NEW!</small>	REFUNDS AND TRANSFERS <small>NEW!</small>
CHATBOT <small>NEW!</small>	SECURE MESSAGING <small>NEW!</small>	SET-UP AN APPOINTMENT <small>COMING SOON!</small>
UPDATE CONTACT INFORMATION <small>NEW!</small>	ONLINE PAYMENTS (e.g. loan after retirement) <small>NEW!</small>	SERVICE RETIREMENT <small>NEW!</small>
DISABILITY RETIREMENT <small>NEW!</small>	SAVE FOR LATER (where available) <small>NEW!</small>	KNOWLEDGE ARTICLES <small>NEW!</small>
DOCUMENT VIEWING <small>NEW!</small>		

Online Features for Retirees and Beneficiaries

CHATBOT <small>NEW!</small>	SET-UP AN APPOINTMENT <small>COMING SOON!</small>	PUSH NOTIFICATIONS <small>NEW!</small> (NYCERS to Retiree only)
UPDATE CONTACT INFORMATION <small>NEW!</small>	ELECTRONIC FUNDS TRANSFER (EFT) <small>NEW!</small>	W-4P TAX FORM
DOCUMENT VIEWING <small>NEW!</small>	MANAGE BENEFICIARIES (as eligible) <small>NEW!</small>	SAVE FOR LATER <small>NEW!</small> (where available)
ONLINE PAYMENTS (e.g. loan after retirement) <small>NEW!</small>	VIEW RETIREMENT ACCOUNT DATA <small>NEW!</small>	KNOWLEDGE ARTICLES <small>NEW!</small>

Registration instructions are available on the mobile app and on www.mynycers.org.

Call Center Hours: Monday – Friday, 8 am – 5 pm; (347) 643-3000



340 Jay Street, Bklyn, NY
Mezzanine level



Forms, Brochures,
Fact Sheets at
www.nycers.org



Upload Documents at
www.mynycers.org



(347) 643-3000
M - F, 8am to 5pm



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